Requirements Elicitation

CS 2720
You are approached by a friend to develop “a website for doing scheduling” for a local lawn care business. What are you building?
Requirements elicitation is the activity of gathering the requirements of the system, including those that are not immediately “obvious”.

Why is requirements elicitation “hard”?

Why do “we” prefer the term elicitation over gathering (another commonly-used phrase)?
There are many elicitation activities. Some examples are:

- *Interviews* (4.3.1.1)
- *Ethnographies* (4.3.1.2)
- *Stories and Scenarios* (4.3.2)
- *Prototyping*
- *Document Analysis*
- *Surveys and Questionnaires*
A few “interesting” links to bring up during our discussion of elicitation:

- What Questions Do I Ask During Requirements Elicitation?
- RequirementsQuest
- Wireframe.cc
- Pencil
- Survey Questions That Work